Coordinating Board for Higher Education September 13, 2023

Tab 4 Attachment FY 2024 Strategic Placemat

FY2024 PLACEMAT

ASPIRATION	EVERY MISSOURIAN EMPOWERED WITH THE SKILLS AND EDUCATION NEEDED FOR SUCCESS.			
THEMES	ACCESS Removing barriers to enrollment and employment	SUCCESS Supporting learners and workers through a holistic lens	AFFORDABILITY Identifying resources and creating opportunities	BEST PLACE TO WORK Continuous improvement in culture and process
INITIATIVES Directly ties to Quarterly Pulse Survey (QPS) results Updated 9/1/2023	 OWD.1 Expand opportunities for youth through partnership programs (Donna Brake) OC&O.1 Develop targeted marketing and resources to inform specialized populations about education and workforce options (Paula Clay) OPP.1 Develop and implement an adult learner strategic plan (Samantha Dickey) 	 OWD.2 Increase access to apprenticeships through Apprenticeship Missouri (Donna Brake) OWD.3 Create and deliver a best-in-class customer experience in Missouri's Job Centers (Ronda Anderson) OP&S.1 Establish a P20W Research and Data Center (Jeremy Kintzel) OPP.2 Update Consumer Information Disclosures with public institutions to ensure required information is on their websites and is accessible to the general public (Joshua Fischer) 	 CO.1 Collaborate on and promote an institutional performance-funding model (Dr. Boggs, Leroy Wade) Ops.1 Develop financial aid annual report (Erik Anderson) 	 CO.2 Strengthen the ♀ culture of DHEWD through an intentional unity and integration model (Carla McDaniel) CO.3 Improve team member retention with ♀ addition of mentor program, career ladder opportunities, and succession planning strategies (Laura Hoskins)