



## Tab 9 2022-2023 Strategic Placemat Update

Coordinating Board for Higher Education  
June 14, 2023

### BACKGROUND

Beginning in 2019, the department developed an annual “strategic placemat” to drive its work for the calendar year. In 2022, the cycle for the strategic placemat changed from calendar to fiscal year.

The 2022-2023 Strategic Placemat focuses on the department’s vision, “Every Missourian empowered with the skills and education needed for success,” and includes initiatives that are guided by four themes:

- Access: Removing barriers to enrollment and employment
- Success: Supporting learners and workers through a holistic lens
- Affordability: Identifying resources and creating opportunities
- Best Place to Work: Continuous improvement in culture and process

The FY 2023 Strategic Placemat updates have been shared with the board on a regular basis.

### CURRENT STATUS

The Placemat Steering Committee holds bi-monthly meetings, with the most recent meeting in April 2023. During the meetings, the initiative leaders report on progress and identify current challenges. The committee works to collaborate where possible, examine issues, and celebrate reaching milestones.

The following are highlights of progress made on placemat initiatives:

*Access:* The Adult Learner Network initiative moved into its second phase in February when DHEWD formalized a partnership with Education Strategy Group and the Missouri College & Career Attainment Network to develop an adult learner strategic plan. In April, approximately 60 people from across the state gathered in-person to provide feedback on an adult learner goal, identify challenges to meeting that goal, and share some of the successful strategies underway across the state to credential Missouri’s adults.

*Success:* The Job Center Connect initiative is complete for the fiscal year, with “train the trainer” sessions completed, workforce board training sessions, and additional technology to include iPads at each Job Center for remote work at job sites, during career fairs, and to provide additional support to customers.

*Affordability:* Both the Fast Track Workforce Incentive Grant and the Dual Credit/Dual Enrollment Scholarship received significant changes during the 2022 legislative session, which required IT updates to the State Financial Aid Portal and the Financial Aid for Missouri Undergraduate Student (FAMOUS) system. These updates will be in place June 30, and will provide more efficiencies in managing both financial aid programs.

*Best Place to Work:* The Fun Committee was established this year, with quarterly department events scheduled. The Rewards & Recognition Playbook was updated and recognition streamline and defined, along with a new ‘shout out’ portal for ease of submission. In addition, the DHEWD values and mentor program initiatives will be absorbed into FY 2024 placemat initiatives to be completed in the coming fiscal year.

### NEXT STEPS

The final 2022-2023 Strategic Placemat meeting will be held June 27 to recognize initiative leaders and project completions. Any initiatives not 100 percent complete will be reviewed and monitored until complete.

### RECOMMENDATION

This is an information item only.

### ATTACHMENTS

- Attachment A: 2022-2023 Strategic Placemat Dashboard



# 2022-23 Placemat Dashboard

## EVERY MISSOURIAN EMPOWERED WITH THE SKILLS AND EDUCATION NEEDED FOR SUCCESS

ACCESS <i>Removing barriers to enrollment and employment</i>		SUCCESS <i>Supporting learners and workers through a holistic lens</i>	AFFORDABILITY <i>Identifying resources and creating opportunities</i>	BEST PLACE TO WORK <i>Continuous improvement in culture and process</i>
<p>OP&amp;S.1 Students' Right to Know</p> <p>90%</p> <p>OWD.1 Missouri Youth Connect</p> <p>100%</p> <p>OC&amp;O.1 Promoting Pathways</p> <p>100%</p> <p>OPP.1 Adult Learner Network</p> <p>97%</p>	<p>OPP.2 Summer Bridge Expansion</p> <p>100%</p> <p>CO.6 Higher Education Study</p> <p>100%</p> <p>OWD.6 Missouri Reentry Connect</p> <p>100%</p>	<p>OWD.2 Missouri Job Center Connect</p> <p>100%</p> <p>OWD.3 Missouri Apprentice Ready</p> <p>100%</p> <p>OWD.4 Missouri Veterans Connect</p> <p>100%</p> <p>OPP.3 Student Mental Health</p> <p>100%</p> <p>OC&amp;O.2 Celebrating Partners</p> <p>100%</p> <p>OWD.5 Missouri Workforce Connect</p> <p>100%</p>	<p>Ops.1 A+ Dual Credit/Dual Enrollment</p> <p>98%</p> <p>OPP.4 Social Services on Campus</p> <p>96%</p> <p>Ops.2 Revise Fast Track</p> <p>95%</p> <p>CO.1 Advocacy</p> <p>90%</p>	<p>CO.2 Operationalize DHEWD Values</p> <p>70%</p> <p>CO.3 Rewards and Recognition</p> <p>100%</p> <p>CO.4 Work Continuity Plan</p> <p>37%</p> <p>CO.5 Fun Committee</p> <p>100%</p>
			<p>Current Status</p> <ul style="list-style-type: none"> <li>Complete <span style="color: blue;">■</span></li> <li>On track <span style="color: green;">■</span></li> <li>Paused/Included in FY 2024 <span style="color: yellow;">■</span></li> </ul>	<p> Represents an initiative with a direct connection to the Quarterly Pulse Survey.</p> <p>Dashboard status as of June 30, 2023</p>