Coordinating Board for Higher Education **Public Meeting** September 15, 2021





Strategic Planning & External Affairs Committee

STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

Coordinating Board for Higher Education

September 15, 2021

Strategic Planning Update

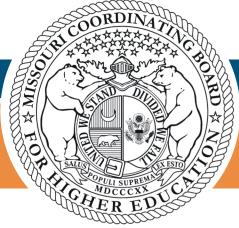
Information Item

Zora Mulligan

Commissioner

Rachelle Sharpe

Director of Postsecondary Finance & Affordability HCM Strategists



STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE TAB 8

Coordinating Board for Higher Education

September 15, 2021

Background

- In June, the department kicked off the public strategic planning process.
- HCM Strategists has provided support to the department to develop a strategic planning framework that will steer the agency and its initiatives in order to make significant progress toward department goals.



STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

Coordinating Board for Higher Education September 15, 2021

Strategic Planning Process





Engaging Stakeholders





Coordinating Board for Higher Education September 15, 2021

Engaging Stakeholders





STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

Coordinating Board for Higher Education September 15, 2021

Mission Statement

Original Draft

We change lives by working with partners to connect Missourians to a path for learning and prosperity.

New Draft

Our people, programs, and partnerships put Missourians on a path to learn, work, and prosper.

Leadership Team Preference



STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

Coordinating Board for Higher Education September 15, 2021

Guiding Principles

PEOPLE-CENTERED

Engage and connect DHEWD teams, partners, institutions, and employers on behalf of Missourians

EQUITY-FOCUSED

Close educational attainment and workforce participation gaps among key subpopulations

IMPACT-DRIVEN

Aim for optimal results and continuous improvement across all programs and services



STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

Coordinating Board for Higher Education September 15, 2021

Strategic Planning Process





Strategic Planning Framework

Many actors and factors affect these metrics Indicator **Department Activities & Measures** Target Indicator **Department Activities & Measures** Indicator **Department Activities & Measures Prosperity Big Goal** Target Dashboard (?) Indicator **Department Activities & Measures** Indicator **Department Activities & Measures** Target Indicator **Department Activities & Measures**

STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE Coordinating Board for Higher Education September 15, 2021

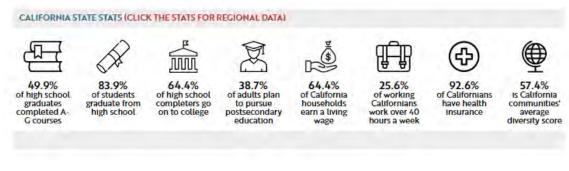
Prosperity Dashboard

A prosperity dashboard could track data that are impacted by the big goal, including measures related to quality of life, civic engagement, and business climate.

Louisiana Prosperity Index

EDUCATION	WELLNESS
Preschool enrollment* Jrd Orade English Language Arts (LEA) Proficiency ath Grade Math Proficiency Algebra I Student absenteeism Teacher absenteeism	Health Insurance coverage* Access to primary care providers Low birth weight Deaths due to drugs, alcohol, suicide and homicide
Access to STEM Honors & AP classes High school graduation	
High school attainment* Postsecondary participation & achievement* Postsecondary attainment*	Travel time to work* Housing affordability Access to broadband Access to cellular data plan
ECONOMY (S)	Food access
Median household income Median wages*	SOCIETY (10)
Unemployment rate* Not in labor force* Income to poverty ratio* GDP per capita Income inequality	High school disconnection rate* Postsecondary disconnection rate* Workforce disconnection rate* Government assistance*

California Postsecondary to Prosperity Dashboard





STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

Big Goal

The Big Goal is a single goal that represents the state's needs in terms of educational attainment and workforce needs.

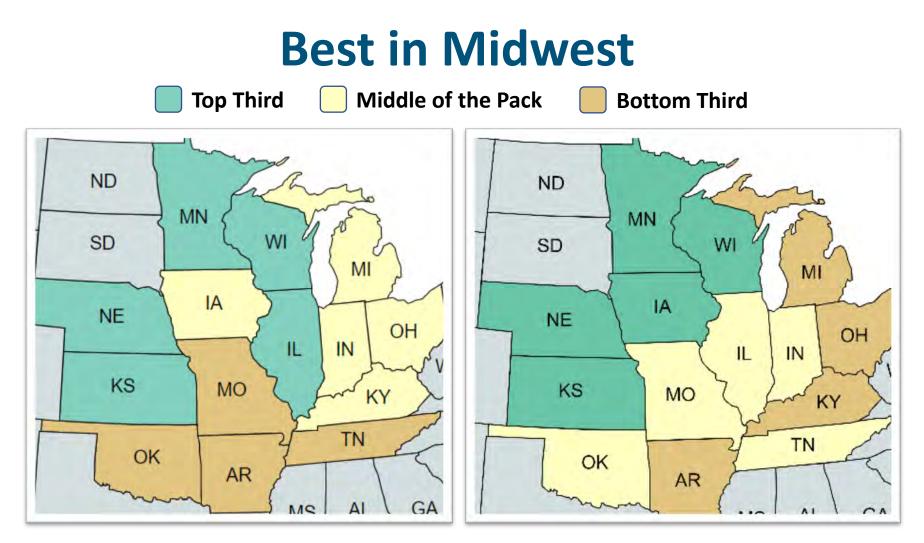
Proposed Big Goal:

Best in the Midwest in educational attainment and workforce participation by 2030



STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

Coordinating Board for Higher Education September 15, 2021



Postsecondary Educational Attainment

Labor Market Participation



STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

Coordinating Board for Higher Education September 15, 2021

Targets

Targets are specific numeric goals that tell us what "best in the Midwest" is.

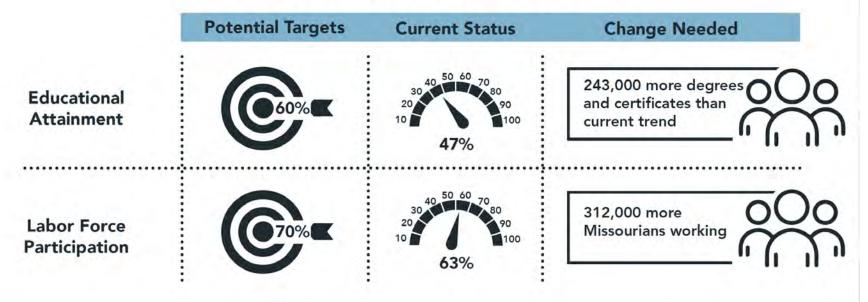
TARGET ONE: Educational Attainment 60% of working-age adults with a degree or certificate TARGET TWO: Labor Force Participation 70% of the potential workforce working or willing to work TARGET THREE: Internal The department will be the Best Place to Work



STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

Coordinating Board for Higher Education September 15, 2021

BEST IN MIDWEST TARGETS





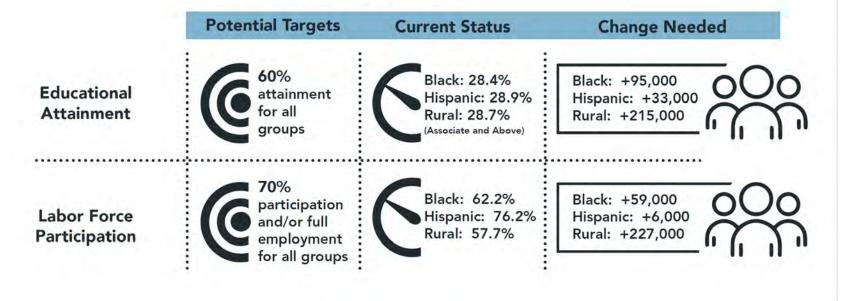
STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

Coordinating Board for Higher Education September 15, 2021

THE BIG GOAL

Best in the Midwest in educational attainment and workforce participation by 2030

EQUITY TARGETS





STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

Coordinating Board for Higher Education September 15, 2021

Indicators

Indicators are "early warning signs" that tell us if the state is on track to hit our targets.

EDUCATIONAL ATTAINMENT

- FAFSA filing
- Enrollment
- Completion rates
- Apprenticeship and certificate completion
- Net cost/price
- Per-student funding for public institutions

LABOR FORCE PARTICIPATION

- Employment to population ratio
- Number of job seekers per job openings
- Unemployment rate (U3)
- Hours of work
- Discouraged workers
- Involuntary part-time status
- Voluntary quits

BEST PLACE TO WORK

- Retention of DHEWD
 employees
- Quarterly Pulse Survey
 responses
- Newsletter open rates

STRATEGIC PLANNING & EXTERNAL AFFAIRS COMMITTEE

Strategic Planning Process: Next Steps



