



DEPARTMENT OF HIGHER EDUCATION & WORKFORCE DEVELOPMENT

COMPLIANCE UPDATE – APRIL 2022

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FSA LETTER TO FFEL PROGRAM PARTICIPANTS – RESPONSIBILITIES TO BORROWERS REGARDING PUBLIC SERVICE LOAN FORGIVENESS PROGRAM

Electronic Announcement [FFEL-22-21](#) announced the issuance of a U.S. Department of Education letter to FFEL Program participants reminding them of their responsibilities to provide accurate and timely information to borrowers regarding eligibility for the Public Service Loan Forgiveness program. For further guidance on servicer responsibilities, see Dear Colleague Letter [GEN-21-09](#) and the Contact Center [Talking Points](#).

INSTITUTIONAL ACCOUNTABILITY FOR TAX PAYER LOSSES

A U.S. Department of Education [press release](#) dated March 23, 2022 announced updated steps to hold the companies that own institutions liable for funds owed to the federal government due to closed school loan discharges and borrower defense to repayment claims.

FSA ENFORCEMENT BULLETIN – SERVICEMEMBER AND VETERAN RECRUITMENT

Electronic Announcement [GENERAL-22-14](#) announced its intent *to curb deceptive recruitment and enrollment practices* targeting veterans, servicemembers, or their families through enforcement measures, including limitation or termination of Title IV program participation, for institutions found to substantially misrepresent themselves. Misrepresentations subject to action include educational programs, financial charges, or post-graduation employability. See the EA for allegations made against some institutions by veterans and servicemembers.

MISCELLANEOUS

- [Federal Student Aid Posts Quarterly Portfolio Reports to FSA Data Center \(EA GENERAL-22-21\)](#)
- [2022 Federal Student Aid Training Conference – Coming to You Virtually, Nov. 29–Dec. 1, 2022 \(EA GENERAL-22-20\)](#)
- [Volume 3 – Calculating Awards and Packaging \[2021-2022 Federal Student Aid Handbook\] \(EA GENERAL-22-17\)](#)
- [Updated Program Participation Agreement Signature Requirements for Entities Exercising Substantial Control Over Non-Public Institutions of Higher Education \(EA GENERAL-22-16\)](#)

- [Comment Request: Public Service Loan Forgiveness Reconsideration Request \(87 FR 15415\)](#)
- [Public Comment Period: Notice of a new Computer Match Agreement \(CMA\) with the Department of Homeland Security, U.S. Citizenship and Immigration Services \(USCIS\) \(87 FR 14844\)](#)
- [Comment Request: William D. Ford Federal Direct Loan Program \(Direct Loan Program\) Promissory Notes and Related Forms \(87 FR 14525\)](#)
- [Comment Request: Cancer Treatment Deferment \(87 FR 12943\)](#)
- [Comment Request: Student Assistance General Provisions-Financial Assistance for Students with Intellectual Disabilities \(87 FR 12679\)](#)
- [Joint Cybersecurity Advisory - 2021 Trends Show Increased Globalized Threat of Ransomware \(EA GENERAL-22-11\)](#)
- [Comment Request: Third Party Authorization Form \(87 FR 11419\)](#)